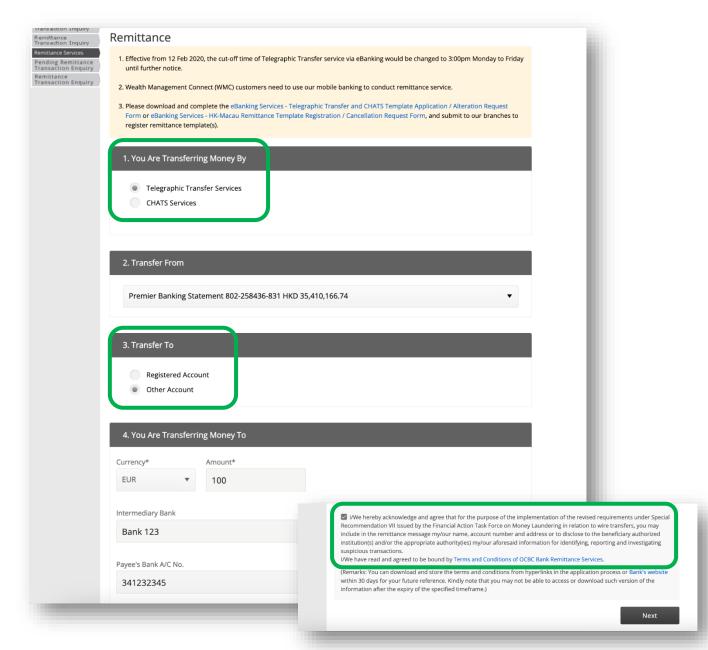# ❻ Remittance (TT & CHATS)

OCBC

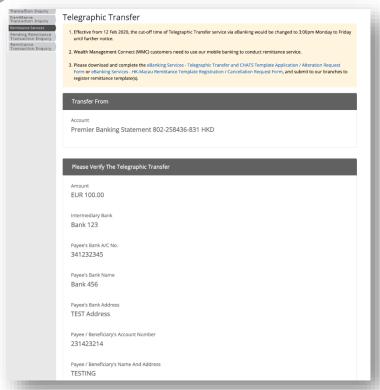## Brand new user interface for a greater experience

- Provide quick and easy channels for customers to submit outward remittance / view inward remittance instructions through Telegraphic Transfer (TT) / CHATS service

1 Select desired remit channel and Registered / Non-registered Payee, then follow the instructions to fill in necessary information. Accept the T&C and click "Next" to proceed*
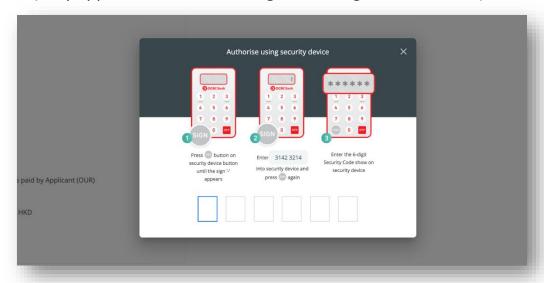

*Telegraphic Transfer & CHATS Services have been merged into a single "Remittance Services" page.

❻ Remittance (TT & CHATS) (CONT'D)

2 Review the inputted details and click "Submit" to proceed

Transaction Inquiry
Remittance Transaction Inquiry
Remittance Services
Pending Remittance Transaction Enquiry
Remittance Transaction Enquiry

Telegraphic Transfer

1. Effective from 12 Feb 2020, the cut-off time of Telegraphic Transfer service via eBanking would be changed to 3:00pm Monday to Friday until further notice.

2. Wealth Management Connect (WMC) customers need to use our mobile banking to conduct remittance service.

3. Please download and complete the eBanking Services - Telegraphic Transfer and CHATS Template Application / Alteration Request Form or eBanking Services - HK-Macau Remittance Template Registration / Cancellation Request Form, and submit to our branches to register remittance template(s).

Transfer From

Account
Premier Banking Statement 802-258436-831 HKD

Please Verify The Telegraphic Transfer

Amount
EUR 100.00

Intermediary Bank
Bank 123

Payee's Bank A/C No.
341232345

Payee's Bank Name
Bank 456

Payee's Bank Address
TEST Address

Payee / Beneficiary's Account Number
231423214

Payee / Beneficiary's Name And Address
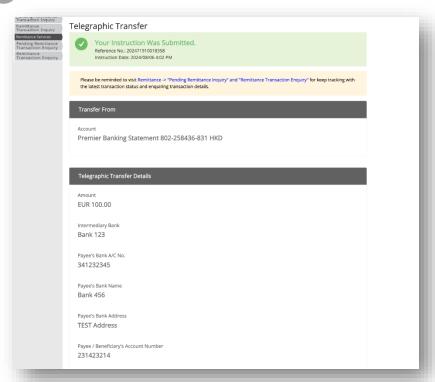TESTING

3 Go through the security device authorization flow to submit the transaction
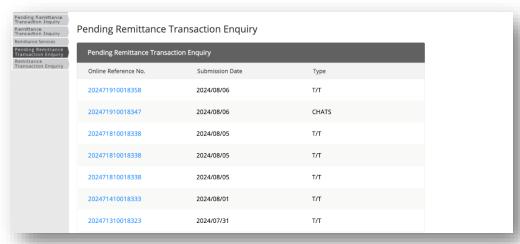(Only applicable for transferring to Non-registered account)

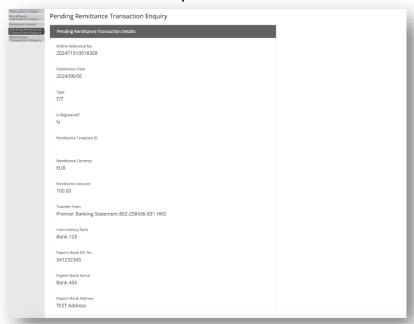**4** Your TT / CHATS instruction has been submitted successfully*

5 Customer can then immediately visit "Pending Remittance Transaction Enquiry" for checking the established TT/CHATS remittance details

Pending Remittance Transaction Enquiry

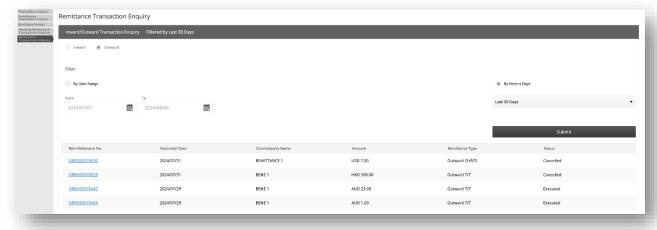| Online Reference No.	Submission Date	Type
202471910018358	2024/08/06	T/T
202471910018347	2024/08/06	CHATS
202471810018338	2024/08/05	T/T
202471810018338	2024/08/05	T/T
202471810018338	2024/08/05	T/T
202471410018333	2024/08/01	T/T
202471310018323	2024/07/31	T/T

*Please be noted that Remittance transaction will not be immediately executed upon submission. Meanwhile, the cuff-off time of TT service via eBanking is at 3pm Monday to Friday. Instruction submitted after the cut-off time or during public holiday will be handled in the next business day (excluding Saturday).

❻ Remittance (TT & CHATS) (CONT'D)

6 Click the corresponding Online Reference No. to go into the submission details. Please be aware that the record in this section will be removed once the remittance transaction has been processed

7 Your TT/CHATS transaction will then be displayed in Remittance Transaction Enquiry after processed (e.g.: Executed / Rejected). Click "Outward" and select a suitable time filter to view the transaction status. Customer can also select "Inward" for viewing all inward remittance transaction details

❻ Remittance (TT & CHATS) (CONT'D)

OCBC

8 Click the corresponding Rem Reference No. to go into the details. Customers will be able to check the comprehensive transaction details including transaction status and finalized charges here

Remittance Transaction Enquiry

Remittance Transaction Details

Reference No.
ORRD05076447

Execution Date
2024/07/29

Creation Date
2024/07/29

Type
T/T

Remitter / Ordering Customer Name & Address
SG CUP IDA AC LONG SURNAME
ADDRESS 1 ADDRESS 2 ADDRESS 3
ADDRESS 4 ADDRESS 5 HONG KONG

Remittance Amount
AUD 23.00

From Account
Premier Banking Statement 258436-831 AUD

Intermediary Bank

Payee's Bank A/C No.
564868468664

Payee's Bank Name & Address
OCBC BANK (HONG KONG) LIMITED
ADDRESS 1 ADDRESS 2
HONG KONG

Beneficiary Account Number
56774646787465

For the above remittance and charges

At Rate
0.000000

Cable/ Postage
AUD 0.00

Commission
AUD 0.00

Correspondent Charges
AUD 0.00

Other Commission
AUD 0.00

Total Amount
AUD 23.00

Total Charge Amount
0.00

Time Of Account Debit (Bank User ID)
08:00:00
2445
0509

Status
Executed