

6 Remittance (TT & CHATS)



Brand new user interface for a greater experience

- Provide quick and easy channels for customers to submit outward remittance / view inward remittance instructions through Telegraphic Transfer (TT) / CHATS service

- 1 Select desired remit channel and Registered / Non-registered Payee, then follow the instructions to fill in necessary information. Accept the T&C and click “Next” to proceed*

transaction inquiry
Remittance
Transaction Inquiry
Remittance Services
Pending Remittance
Transaction Enquiry
Remittance
Transaction Enquiry

Remittance

1. Effective from 12 Feb 2020, the cut-off time of Telegraphic Transfer service via eBanking would be changed to 3:00pm Monday to Friday until further notice.

2. Wealth Management Connect (WMC) customers need to use our mobile banking to conduct remittance service.

3. Please download and complete the [eBanking Services - Telegraphic Transfer and CHATS Template Application / Alteration Request Form](#) or [eBanking Services - HK-Macau Remittance Template Registration / Cancellation Request Form](#), and submit to our branches to register remittance template(s).

1. You Are Transferring Money By

Telegraphic Transfer Services
 CHATS Services

2. Transfer From

Premier Banking Statement 802-258436-831 HKD 35,410,166.74

3. Transfer To

Registered Account
 Other Account

4. You Are Transferring Money To

Currency* Amount*
EUR 100

Intermediary Bank
Bank 123

Payee's Bank A/C No.
341232345

I/We hereby acknowledge and agree that for the purpose of the implementation of the revised requirements under Special Recommendation VII issued by the Financial Action Task Force on Money Laundering in relation to wire transfers, you may include in the remittance message my/our name, account number and address or to disclose to the beneficiary authorized institution(s) and/or the appropriate authority(ies) my/our aforesaid information for identifying, reporting and investigating suspicious transactions.
I/We have read and agreed to be bound by [Terms and Conditions of OCBC Bank Remittance Services](#).

(Remarks: You can download and store the terms and conditions from hyperlinks in the application process or [Bank's website](#) within 30 days for your future reference. Kindly note that you may not be able to access or download such version of the information after the expiry of the specified timeframe.)

Next

*Telegraphic Transfer & CHATS Services have been merged into a single “Remittance Services” page.

6 Remittance (TT & CHATS) (CONT'D)



2 Review the inputted details and click "Submit" to proceed

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Telegraphic Transfer

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- Wealth Management Connect (WMC) customers need to use our mobile banking to conduct remittance service.
- Please download and complete the eBanking Services - Telegraphic Transfer and CHATS Template Application / Alteration Request Form or eBanking Services - HK-Macau Remittance Template Registration / Cancellation Request Form, and submit to our branches to register remittance template(s).

Transfer From

Account
Premier Banking Statement 802-258436-831 HKD

Please Verify The Telegraphic Transfer

Amount
EUR 100.00

Intermediary Bank
Bank 123

Payee's Bank A/C No.
341232345

Payee's Bank Name
Bank 456

Payee's Bank Address
TEST Address

Payee / Beneficiary's Account Number
231423214

Payee / Beneficiary's Name And Address
TESTING

3 Go through the security device authorization flow to submit the transaction (Only applicable for transferring to Non-registered account)

Authorise using security device

- 1 SIGN**
Press **SIGN** button on security device button until the sign appears
- 2 SIGN**
Enter **3142 3214** into security device and press **SIGN** again
- 3**
Enter the 6-digit Security Code show on security device

s paid by Applicant (OUR)

HKD

6 Remittance (TT & CHATS) (CONT'D)



4 Your TT / CHATS instruction has been submitted successfully*

Transaction Inquiry
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Telegraphic Transfer

✓ Your Instruction Was Submitted.
Reference No.: 202471910018358
Instruction Date: 2024/08/06 4:02 PM

Please be reminded to visit [Remittance](#) -> ["Pending Remittance Inquiry"](#) and ["Remittance Transaction Enquiry"](#) for keep tracking with the latest transaction status and enquiring transaction details.

Transfer From

Account
Premier Banking Statement 802-258436-831 HKD

Telegraphic Transfer Details

Amount
EUR 100.00

Intermediary Bank
Bank 123

Payee's Bank A/C No.
341232345

Payee's Bank Name
Bank 456

Payee's Bank Address
TEST Address

Payee / Beneficiary's Account Number
231423214

5 Customer can then immediately visit "Pending Remittance Transaction Enquiry" for checking the established TT/CHATS remittance details

Pending Remittance
Transaction Inquiry
Remittance
Transaction Inquiry
Remittance Services
Pending Remittance
Transaction Enquiry
Remittance
Transaction Enquiry

Pending Remittance Transaction Enquiry

Online Reference No.	Submission Date	Type
202471910018358	2024/08/06	T/T
202471910018347	2024/08/06	CHATS
202471810018338	2024/08/05	T/T
202471810018338	2024/08/05	T/T
202471810018338	2024/08/05	T/T
202471410018333	2024/08/01	T/T
202471310018323	2024/07/31	T/T

*Please be noted that Remittance transaction will not be immediately executed upon submission. Meanwhile, the cut-off time of TT service via eBanking is at 3pm Monday to Friday. Instruction submitted after the cut-off time or during public holiday will be handled in the next business day (excluding Saturday).

6 Remittance (TT & CHATS) (CONT'D)



- 6 Click the corresponding Online Reference No. to go into the submission details. Please be aware that the record in this section will be removed once the remittance transaction has been processed

Transaction Inquiry
Remittance Transaction Enquiry
Remittance Services
Pending Remittance Transaction Enquiry
Remittance Transaction Enquiry

Pending Remittance Transaction Enquiry

Pending Remittance Transaction Details

Online Reference No.
202471910018358

Submission Date
2024/08/06

Type
T/T

Is Registered?
N

Remittance Template ID

Remittance Currency
EUR

Remittance Amount
100.00

Transfer From
Premier Banking Statement 802-258436-831 HKD

Intermediary Bank
Bank 123

Payer's Bank A/C No.
341232345

Payer's Bank Name
Bank 456

Payer's Bank Address
TEST Address

- 7 Your TT/CHATS transaction will then be displayed in Remittance Transaction Enquiry after processed (e.g.: Executed / Rejected). Click “Outward” and select a suitable time filter to view the transaction status. Customer can also select “Inward” for viewing all inward remittance transaction details

Transaction Inquiry
Remittance Transaction Enquiry
Remittance Services
Pending Remittance Transaction Enquiry
Remittance Transaction Enquiry

Remittance Transaction Enquiry

Inward/Outward Transaction Enquiry Filtered by Last 30 Days

Inward Outward

Filter

By Date Range By Recent Days

From: 2024/07/07 To: 2024/08/06

Last 30 Days

Submit

Rem Reference No.	Execution Date	Counterparty Name	Amount	Remittance Type	Status
OBRD05076330	2024/07/31	REMITTANCE 1	USD 7.00	Outward CHATS	Cancelled
OBRD05076529	2024/07/31	BENE 1	HKD 500.00	Outward T/T	Cancelled
OBRD05076447	2024/07/29	BENE 1	AUD 23.00	Outward T/T	Executed
OBRD05076464	2024/07/29	BENE 1	AUD 1.00	Outward T/T	Executed

6 Remittance (TT & CHATS) (CONT'D)



8 Click the corresponding Rem Reference No. to go into the details. Customers will be able to check the comprehensive transaction details including transaction status and finalized charges here

Remittance Transaction Enquiry

Remittance Transaction Details

Reference No.
ORRD05076447

Execution Date
2024/07/29

Creation Date
2024/07/29

Type
T/T

Remitter / Ordering Customer Name & Address
SG CUP IDA AC LONG SURNAME
ADDRESS 1 ADDRESS 2 ADDRESS 3
ADDRESS 4 ADDRESS 5 HONG KONG

Remittance Amount
AUD 23.00

From Account
Premier Banking Statement 258436-831 AUD

Intermediary Bank

Payee's Bank A/C No.
564868468664

Payee's Bank Name & Address
OCBC BANK (HONG KONG) LIMITED
ADDRESS 1 ADDRESS 2
HONG KONG

Beneficiary Account Number
56774646787465

For the above remittance and charges

At Rate
0.000000

Cable/ Postage
AUD 0.00

Commission
AUD 0.00

Correspondent Charges
AUD 0.00

Other Commission
AUD 0.00

Total Amount
AUD 23.00

Total Charge Amount
0.00

Time Of Account Debit (Bank User ID)
08:00:00
2445
0509

Status
Executed